

Authorization and Agreement Form

Data Recovery New Jersey LLC

12 New Providence Road
Watchung, NJ 07069
(908) 232-5738
(888) 548-9399 (Toll Free)
<http://www.DataRecoveryNJ.com>
info@DataRecoveryNJ.com



NAME: _____ COMPANY NAME: _____
ADDRESS: _____
TOWN: _____ STATE: _____ ZIP: _____
EMAIL: _____ PHONE: _____ CELL PHONE: _____
REFERRED BY: _____

HARD DRIVE SPECS:

Drive#1 Manufacturer _____ Drive Capacity _____
Drive#2 Manufacturer _____ Drive Capacity _____

List all other parts you are sending with your drive.

We recommend that you send nothing but your bad hard drive.

If you send anything extra, please itemize everything below.

This includes hard drive adaptors, power cables, USB boxes

Extra Items: _____

Please select type of service required

- Standard
- High Priority
- Emergency Service

I want the items above back when my job is complete. YES NO

I want my defective hard drive back? YES (extra charge may apply to remove donor parts) NO (no extra charge)

Was your hard drive dropped? YES NO

Is your drive making any strange noises? YES NO If YES, explain: _____

Did you reformat your drive? YES NO

Did you try to reload the operating system? YES NO

Did you run Check Disk or was any other repair software run on the drive? YES NO

Was there a previous recovery or repair attempt? YES NO If YES, explain: _____

OPERATING SYSTEM

Mac OS X Windows Linux RAID Specify RAID type _____ Number of Drives: _____

Time Machine Network Attached Storage Other _____

Most Important Files (Which files should we target first if your drive has limited life): _____

No recovery work will be started on your drive until you receive a quote by e-mail from us and you approve the quote.

If you do not approve the quote and want the above hard drive back your only cost would be \$12 for return shipping.

TERMS & CONDITIONS:

I authorize Data Recovery NJ to inspect my defective hard drive.

I certify that I am sending the correct hard drive and the data I want recovered was on this drive before failure.

I agree that the hard drive is broken and may need to be temporarily repaired to inspect or to recover my data.

Data Recovery NJ is not responsible for any drive lost by the shipping company.

If I approve the data recovery quote:

I agree to have my data copied to a new drive and my old drive will be left in a non-operational state.

Data Recovery NJ will keep a copy of my recovered data for two weeks and then delete all copies of all data.

Data Recovery NJ will provide its best efforts to recover my data, and I hereby relieve Data Recovery NJ from any claim for hard drive failure or loss occurring during the recovery process.

I agree it is my responsibility to back up all my data upon receipt of the recovery media within one week of receipt.

I agree to review the recovered data within one week of receipt and notify Data Recovery NJ in case anything is missing or if the return media is not working. Data Recovery NJ is not responsible for any hard drive failure or missing files after 1 week.

Customer Signature _____ Date _____